Alpha DESIGN® Liner Ordering Instructions

Want to order a DESIGN Liner? Here’s what you need to know.

1. SELECT ONE OF THE FOLLOWING SHAPE CAPTURE OPTIONS
   • Use OMEGA® Tracer®.
   • Use the Alpha DESIGN App with an iPad and a Structure Sensor.
   • Submit a cast or scan with a completed online order form from our website.

2. CASTING (IF APPLICABLE)
   Please follow the BK casting instructions or AK casting instructions on the website.

   Please Note:
   • For bilateral amputees, please use a separate order form for each residual limb to achieve the best socket/liner accuracy.
   • When casting transtibial patients, please cast at least 4” to 5” above the knee.
   • Please write the patient ID on the cast.

   Ship casts to: WillowWood ATTN: DESIGN Dept.
   15441 Scioto Darby Road
   Mt. Sterling, OH 43143 USA

3. ORDERING
   Make sure to have the following information ready to enter into the software or the online order form:
   • Measurements shown at right
   • Purchase Order number
   • WillowWood account number
   • All patient and liner information
   • Ship-to address
   • .stl or .aop file (if applicable)

   Note: Shape files can be uploaded to the online order form, or emailed to aopfiles@owwco.com

   After submitting the completed online order form, you will receive a summary of your order via email. Please print the summary and include it in the shipping box if you are sending a cast.

   Failure to complete and submit an online order form could delay your order.

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